

To, Mr. Satish Boini Mordor Intelligence Private Limited Telangana - 500008

Sub: Feedback about service provided.

Dear Mr. Boini,

It is with great pleasure we wish to share our feedback about the market report on the jewellery sector prepared by your office for the Italian companies in our pavilion at the IIJS Premiere 2023 show.

The report was well-structured and detailed covering all the points required by us. Not only was your team efficient and professional, but also punctual in submitting the report within the limited time-frame available.

You and your team's effort and proactiveness in helping with the formatting of the report, respecting our requests with regards to the logos and cover image, reflects your concern for your clients' requirements as well as willingness to sort out any issues faced.

It was a pleasure to work with you, and we hope we have an opportunity again in future.

Thank you, Kind regards,

Johanna Franks Sr. Trade Analyst

Italian Trade Agency - Mumbai